Absolute Black Granite Tile Acid Etching and Staining

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We recently purchased a new home that had a considerable amount of "absolute black" granite tile installed. We have experienced etching from acids like wine and tomatoes and also what appears to be water rings and even fading of the color. The top was cleaned several times by the contractor but the stains remained. The supplier is now saying there is a topical solution available to "fix" this problem, but I am both worried and skeptical after reading many of your posts. Is there really a fix for this problem? I have asked for the name of the product and it's chemical makeup. Do you have any idea what they are likely to be trying? Thanks Maurizio!

Dear Judy:

"Is there really a fix for this problem? "

No. Your "granite" was either maliciously doctored by the factory or it's a stone that's sensitive to acidic substances. Either way, there's nothing that can be done this side of a total replacement.

"Do you have any idea what they are likely to be trying? "

No, I have no idea; but if I were you I would not allow them to try anything. Not only would it be only a temporary fix, but also the main fact is that no mercantile granite should ever by finished with any topical finish of sort. It should only be finished mechanically by abrasion and friction – like gemstone – it should not be sensitive to acidic substances, and that is that. Anything else is quackery and fraud.

Do not accept any compromise, stand your ground and tell them that's high time that they become professional and get to know what they selling for a change.

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Ciao and good luck,

Maurizio Bertoli