

# Black pearl granite

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I've just had a black pearl granite countertop installed. I was told it has been sealed when it probably shouldn't have been. Anyways we left some water glasses and bowls on the counter overnight and the next day after wiping down the countertop and while it was still wet, at certain angles you can see a faint dark circular outline of where the glasses etc. were. Once we wipe the surface dry they disappear. My question is: If the sealer is removed will this solve the problem and if so, what product should I use? And which product(s) should I use for everyday care and maintenance? Thanks for a great web site and all the advice. Rick

Dear Rick:

What you're reporting is what often happens when you apply an impregnator (a.k.a. sealer) to a stone that will not take it in because it is too dense. An invisible film may have been left behind and react "funny" to pH active substances.

My question is: If the sealer is removed will this solve the problem and if so, what product should I use?

It should. However, since you can't do it mechanically (it takes special equipment and skills to do that), doing it chemically involves the use a potent paint stripper based on Methylene Chloride (available at any paint store). It is nasty stuff and requires that you keep all your windows open. Make sure that you follow all precautionary warnings printed on the container of the product. But that should do it.

As for the routine care after that, By logging into the Helpful Hints section of our website at: [http://www.mbstone.com/HH\\_promo/helpful\\_hints.htm](http://www.mbstone.com/HH_promo/helpful_hints.htm), you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 7-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: <http://www.mbstone.com/literature/literature.htm>.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm?>

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

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