

# Italian Onyx with etch marks (water stains and rings)

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I have glass ring marks and other small ghost like spots on my onyx bar top. What can I use that will DEFINITELY get these out. I have already tried a good product but it did not work. Thank you.

Dear Lee:

Either the good product you used was not good enough or not the right product (which has nothing to do with how good a product is) or the etching is too severe to be treated by a product. A good quality marble repair kit would do the job only if the etching that you have is either light or medium. If it is beyond that and the etching is too severe, some light grinding of the stone surface (honing) must be done before the polishing with the polishing powder in the kit is possible. And to do that you need a professional stone restoration contractor.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap "insurance premium" to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause "YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: [http://www.mbstone.com/HH\\_promo/helpful\\_hints.htm](http://www.mbstone.com/HH_promo/helpful_hints.htm). They're on the house!

Thank you.

Ciao and good luck,

Maurizio Bertoli

[www.marblecleaning.org](http://www.marblecleaning.org) "The **Only** Consumers' Portal to the Stone Industry Establishment!"