

# Marble floor tile

Authored by: **Maurizio Bertoli** [mailto:[mail@mbstone.com](mailto:mail@mbstone.com)]

Saved From: <https://marblecleaning.org/knowledgebase/article.php?id=1204>

---

our contractor installed a marble floor tile that has cracked following the seams of the underlayment. If everything was installed correctly why would I get extensive cracking in the second story bath of a new house. Nothing else in the house shows signs of unusual settling. If the same tile is used for a repair why should I expect a different result?

Dear Bruce:

You obviously have a structural problem with the sub floor. It is not be replacing the cracked tiles that you're gonna solve that. The tiles are the victims, not the culprits!

And when hopefully everything will done in the right way, remember: it's never too early to think about the proper maintenance of your stone. **The issue of what you'll be doing day in and day out to your stone is "as it should be intuitive" "vastly more important than its sealing** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: [http://www.mbstone.com/HH\\_promo/helpful\\_hints.htm](http://www.mbstone.com/HH_promo/helpful_hints.htm), you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 7-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: <http://www.mbstone.com/literature/literature.htm>.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Mauri z io Bertoli

[www.marblecleaning.org](http://www.marblecleaning.org) "The **only** Consumers' Portal to the Stone Industry Establishment!