

marble/shower cleaning

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I have just cleaned a marble shower interior with a product made for this use. It did a fair job. Some soap residue has remained. I recleaned, same result. Also the marble is dull. What next? I have phenoseal caulk at the top of this shower that has black mold on it. I used a mold cleaner to be used with marble and it did nothing to the mold. Can you help?

Dear Sandy :

The caulk is hopeless. No cleaning product will ever get rid of that mildew. It must be replaced.

But the real question is: Why did it get stained with mildew? Is there water behind you tiles? Make sure of that: it is vital!

As for the marble being dull, it can happen after a while in a shower stall. It also much depends on the type of marble, of course.

For that, your only option is to hire a bona fide stone restoration contractor who will lightly grind (hone) and then re-polish your stone.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap "insurance premium" to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause "YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: http://www.mbstone.com/HH_promo/helpful_hints.htm. They're on the house!

Thank you.

Ciao and good luck,

Maurizio Bertoli

