

Marble with grout film

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After marble was installed and grouted there is now a film of grout dust that I can't seem to get up. It is polished marble and I would like to get it's mirror finish back, how do I do this?

Dear Helen:

Are you sure it's grout residue?

To find out if it is, try to scrape some with razor blade, if it comes off, then your assessment is right. If not it could be something more serious.

Assuming (and hoping) that's indeed grout residue, you're going to have to remove the worst with a razor blade (be careful: if you do it right you will no scratch the marble, but if you're not familiar with the procedure, have a pro do it for you), and then, when it is down to a film, clean it with a good quality heavy-duty alkaline cleaner with chelates in its formula like MB-3.

After that, you will enter into regular maintenance routine.

How?

By logging into the Helpful Hints section of our website at: http://www.mbstone.com/HH_promo/helpful_hints.htm, you will be able to get the short version of our maintenance guidelines at no charge. The full version of it â€” a 7-page document considered by many as an industry benchmark â€” is available in pay- per-download format in our Educational Literature section at: <http://www.mbstone.com/literature/literature.htm>.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the â€œHelpful Hintsâ€” section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Maurizio Bertoli

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