

Carrera Marble - acid stain

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My cleaning lady used a oxy cleaner on my carrera floor. I was told to use a stone cleaner and an inpregnator to get the shine back. Will that do it in your opinion? Thanks

Dear Mary:

Let's see: The oxy cleaner corroded the surface of your stone. Translation: you have a surface damage, not stain or a soling condition.

The last time I checked, a cleaner cleans. I never even heard of a cleaner that repairs damages, did you?â€

An impregnator is a product that's supposed to go below the surface of the stone and help prevent staining (cooking oil, coffee, etc.). Now, what has an impregnator got to do with the price of tea in China?â€

The really interesting thing is getting to know what kind of stone intelligence the person that gave you such an â€œamazingâ€ advice has and where did he or she get it!â€ J

Your only option is to hire a bona fide stone restoration contractor who will lightly grind (hone) and then re-polish your stone.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly! (Especially if it comes from the person who told you to use a cleaner and an impregnator to fix your problem!!)

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap â€œinsurance premiumâ€ to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause â€œ YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: http://www.mbstone.com/HH_promo/helpful_hints.htm. They're on the house!

Thank you.

Ciao and good luck,

Maurizio Bertoli

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