white carrara marble kitchen counter

Authored by: Maurizio Bertoli [mail@mbstone.com]

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We recently had this marble installed in our kitchen. The fabricator said he sealed it but that we should also seal it again. He said it did not matter what sealer we used. I found your website while searching for information related to sealing marble, and learned that if it was sealed we should use the same sealer, if possible. Also, that it should not need to be sealed again yet. I have purchased your daily marble cleaner & use it. I love the beauty of my honed marble & am OK with it aging. I also spent thousands of dollars on it and want to be wise. Should I buy your sealer and apply it now while it is still new and barely used, in case the fabricator did not do a thorough job or use a good product? I think it was from Home Depot. We have a very large surface. I have learned so much from you, -including to be sure to wipe up all the residue of sealer before it dries. Thank you. Marilyn

Dear Marilyn:

You wrote me all those nice things because you obviously trust me. I do appreciate that, because building credibility has always been my main objective.

I needed to say that, because, inasmuch as I'd like to make a sale like the next guy, my recommendation not to switch impregnator is based on solid evidence, and to keep building credibility I have to deliver the truth, not some sales pitch.

And the truth is that in a few rare occasions different impregnators are not compatible and the consequence of that is that the new impregnator may not perform as it's supposed to perform. Like I said, they are indeed rare occasions, but as a professional I can't ignore them.

So go back to your fabricator and get the same impregnator that he originally used.

May I ask you now to please read and e-sign our Statement of Purpose at: http://www.marblecleaning.org/purpose.htm?

Ciao and good luck,

Mauri zio Bertoli

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