

calcite in granite stone

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we put in some tops out of shamrock my supplier says it is granite bit it etches few easy. we have sealed it with different sealers but not holding up. Do you have any product to help shine and protect it. We are trying diablo and bullet proof sealer now. The customer does not mind if we use a topical finish a couple of times a year if it will shine and protect. Do you have any suggestions will mb-13 do it.

Dear Tom:

Not only does Shamrock not look like granite (and therefore it is not granite), but it doesn't perform like granite, either. (But yes, it is traded as graniteâ€¦)

You bought a stone legitimately thinking that it was granite and/or it would at least perform like granite. You've got neitherâ€¦ J

Of course, no sealer on planet Earth will ever be able to do the first thing to prevent the etching problem, but in the meantime you will have spent a nice bundle listening to some salesman and buying all the impregnators (what you call sealers) available in the marketplace. (Thank goodness you will not buy mine: I would feel really guilty if you did!) And BTW, there's no calcite in that stone. What reacts to acids are other minerals sensitive to acidic substances. Same difference, I reckonâ€¦

Now, what would I do?

First, I would write a â€œniceâ€• letter to my supplier demanding that they come and remove that piece of junk from my household and give me my money back including the bundle that I spent on useless (under the circumstances) impregnators. Then, if they wouldn't comply, I would file with the BBB and the Attorney General of my state on consumer fraud charges, after getting a written report by a reputable expert.

That should work.

If you plan to follow that kind of guidelines and feel like needing further assistance, don't hesitate contacting us at: mail@marblecleaning.org

You're only other option is live with that gorgeous garbage, take it in the chin, and let the crook go on with their scam.

May I ask you now to please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

Ciao and good luck,

Maurizio Bertoli

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