

# Uba Tuba not shiny, show streaks

Authored by: **Maurizio Bertoli** [mailto:[mbstone.com](mailto:mbstone.com)]

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My Uba Tuba was sealed with something. I read that I may need to strip it, then use your soap film remover and stone spray cleaner. Where do I purchase these products? Thanks

Dear Freddie:

Charnockite in general (Ubatuba included) can seldom be sealed. It is typically too dense a stone to take any impregnator (aka sealer) in.

That said, none of my product will ever strip the possible residue of an impregnator that was let dry on the surface of the stone – assuming that it is the real problem. To get rid of that stuff you may need a potent paint stripper based on Methylene Chloride (MC).

But beware! Many Ubatuba slabs are resined by the factory nowadays, and MC could irreversibly damage the resin flush with the surface of the stone, and nobody could ever fix that!

My best advice is for you to call back your installer and let them deal with the mess they made. If they will ruin the countertop it will be their responsibility – not yours.

Now remember, it's never too early to think about the proper maintenance of your stone. ***The issue of what you'll be doing day in and day out to your stone is – as it should be intuitive – vastly more important than its sealing*** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: [http://www.mbstone.com/HH\\_promo/helpful\\_hints.htm](http://www.mbstone.com/HH_promo/helpful_hints.htm), you will be able to get the short version of our maintenance guidelines at no charge. The full version of it – a 7-page document considered by many as an industry benchmark – is available in pay-per-download format in our Educational Literature section at: <http://www.mbstone.com/literature/literature.htm>.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the “Helpful Hints” section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm?>

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Mauri zio Bertoli

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