

New Venetian Gold losing grits

Authored by: **Maurizio Bertoli** [mail@mbstone.com]

Saved From: <https://marblecleaning.org/knowledgebase/article.php?id=1587>

Maurizio - We have a counter top that's 5 years old and has developed 15-20 chips and pits throughout. We contacted the company that we purchased it from and they sent a guy out. We were told this was common problem in dark areas of the granite and he used a product called 2p10 to fill the imperfections and then scraped the excess with a razor blade, smoothing the surface. Is this a good fix and why are we seeing the chips and pops develop? My wife seals the top every year and we don't use cleaning chemicals, etc. on it? Thank you very much in advance!

Dear Greg:

“We were told this was common problem in dark areas of the granite”

Well, it is not that common to begin with, and also it all depends on the stone. New Venetian Gold is garnet gneiss (not granite) and it may “and just may “ develop problems like that.

“Is this a good fix”

Yes, it is.

“why are we seeing the chips and pops develop?”

I wish I knew that. Typically those “granites” are resined by the factory (which implies that the stone can't be technically sealed any longer, since the resin is an excellent permanent sealer itself). If it was a low-grading slab, maybe the resin is beginning to give and certain garnets are popping out.

“why are we seeing the chips and pops develop?”

WOW, what kind of lousy impregnator is that that has to be applied one a year?!... It must be a new one, because even the lousiest that I know of can go at least a good 3 years. But it really doesn't matter. An impregnator offers zero protection to the surface of the stone anyway. And then again, if your slab was resined, it's a total waste of time and money.

May I ask you now to please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

Ciao and good luck,

Mauri zio Bertoli

www.marblecleaning.org â€™ The **Only** Consumers' Portal to the Stone Industry Establishment!