

travertine shower with water problems

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My travertine shower will not dry out around the bottom grout line. I can dry it and dry it and water keeps seeping out. We left it for 3 days and used a space heater and water still comes out. The installer insists there couldn't be a leak in the newly redone shower. Any advice?

Dear Kristin:

Without actually seeing your stall, there's no way I can come up with any credible diagnosis, but one thing is for sure: you have a huge structural problem and, going by your sketchy description of it, the only way to solve it is with a jackhammer, I'm afraid.

Whether the accusing finger has to point toward the plumber or the tile setter, like I said before, I wouldn't know without actually inspecting your installation. However, it is pretty clear that you have lots of water under your shower floor and that the weeps holes by the drain are obviously clogged. And that can't certainly be the plumber's fault.

I hope that you can solve your problem soon, and when everything is said and done, remember: it's never too early to think about the proper maintenance of your stone. **The issue of what you'll be doing day in and day out to your stone is "as it should be intuitive" vastly more important than its sealing** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: http://www.mbstone.com/HH_promo/helpful_hints.htm, you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 10-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: <http://www.mbstone.com/literature/literature.htm>. Among a well of valuable information, in there you will also find priceless tips on how to properly install stone in a bathroom.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm?>

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Maurizio Bertoli

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