marble crack

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Q.I had a piece of breccia paradiso marble installed as a countertop in my bathroom, which is still under renovation. I realized about one week after installation that there is a crack in one of the veins of the marble that was glued back together. I do not know if it was during fabrication or installation, but I suspect during fabrication since the crack runs right through the hole cut for the faucet. Is there a way to definitely tell? I need to call the fabricator tomorrow and I really have no paperwork from them. I am upset because I think they should have let me know they cracked the piece and asked if I would accept it. I also feel they should replace the piece or refund my money. Is my expectation reasonable or is it acceptable business practice to glue together marble you have cracked and pass it off to the customer? Obviously in hind sight I would have been wiser about the paperwork part, but I am wondering from an expert's perspective what I should do. A.Jennifer-If the crack is noticeable and an eyesight for you speak to the fabricator and he should take action to correct the situation.

Cracks can occur but can often be fixed so they completely disappear. They may also become stronger than the weakness in the stone that caused the crack in the first place. If you used a reputable fabricator he will do what is needed to right the situation.

If the fabricator wont solve the issue you can count on a stone refinisher to repair the crack properly. You can find one at www.stoneandtilepros.com

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www.mbstone.com www.stoneshine.com