

# Carrera Marble Vanity Top

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Q.Back in July '09 I purchase a new 49" vanity top that I was told was 'cultured marble'. I later found out that it is actually natural marble. Without thinking I sprayed Lysol all purpose cleaner on it. Immediately, I wet the whole counter down and wiped it off. (Up until that point I had only used water for cleaning) The Lysol contained Lactic Acid, and left a few small spots that wouldn't go away. Under the assumption that I was dealing with 'cultured marble' I was advised to clean the marks off with vinegar. This left even more spots/wipe marks (only visible at an angle). Then I was advised to clean it with Rock Doctor granite, and cultured marble cleaner, and follow that up with Gel Gloss. The marks from the Lysol faded substantially, but the vinegar marks did not. Super confused, and angry I called Lowe's to complain, and it was discovered that the sales person misinformed me, and that my vanity top is actually Estate Carrera Marble. I am interested in purchasing a marble polish repair kit by MB Stone, is there a chance that it will remove the etch marks? Would it still be safe to try since the vanity has been cleaned once with Rock Doctor granite/cultured marble, and polished with Gel Gloss? Thank you in advance for your response.

A.Sorry for the delay in responding. Here's the scoop,your marble has been etched by the acids and you been told to cover them up and hide them. Your countertop can always be repaired correctly it just needs some understanding.

The main mineral component of marble is calcium carbonate," thats right the only ingredient in tums". The stone will neutralize any acid it comes in contact with leaving a dull mark(the etch). So be mindful of what comes in contact with the surface and also that no impregnating sealer will prevent that chemical reaction either. An acid resistant topical coating may prevent the etches but it will make your marble look like plastic. If the etches bother you consider you can have your countertop honed to a silken matte finish(easier to maintain) just speak to a bona fide stone refinisher.

While Our repair kit will remove etch marks from the stone it has it limitations. If it is just a few etches you will be able to do it but you have to remove all of the waxes and stuff you put on the surface.

It would be hard to remove many etches by hand.

If the whole surface is etched I advise you to have a bona fide stone refinisher stop in and repolish your countertop

back to its original luster or better. He or she will use a machine ,diamond blades and a polishing powder to restore it. It will be worth your while trust me.

If you have any questions feel free to call 888-400-4302

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