Newly installed Granite countertops getting water stains

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Hi Maurizio - We just installed "Bianca Quartz" granite countertop - which as the name suggests is quite light with no busy design. After the installation the fabricator used some sealant too. However whenever it gets in touch with water, it gets totally stained just like clay - and is there till the water dries completely. A spot of tea spill I wiped immediately is still lightly visible even after drying off - Is that how granite is even after sealing or something else I am missing? Please advise - I am very happy with the look of the Granite, but so disappointed with the stains. Thanks! Anima

Dear Anima:

Well, perhaps if you had chosen granite (or even mercantile granite, for that matter) instead of quartzite (which is metamorphic sandstone and has nothing to do with granite), you would not have that problem...:-)

Simply put, quartzite does not belong in a kitchen. If you add to that the obviously poor sealing job that your fabricator performed on it... you fill the blanks.

To minimize the problem I urge you to call back the installer and demand to finish the sealing of your stone at least up to an almost decent degree. If they won't ask them at least to supply you with the same impregnator they started the sealing with, and apply that severI times until you will see at least some sealing effect.

If you log on [url=http://www.marblecleaning.org/helpful-hints.htm] Helpful Hints[/url] you can read a free article on how to do a good sealing job.

May I ask you now to please read and e-sign our Statement of Purpose at: http://www.marblecleaning.org/purpose.htm? :-)

Ciao and good luck,

Maurizio Bertoli

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