

Black granite

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Your article said there is no black granite? I have black granite on my kitchen counters. I found your articles must informative. I was told since I could not afford the slab that the floor tiles would be better. Durable because they were made for wear and tear of traffic. Less than two years old my new home has black granite that looks 20 years old with the "water spot look." contractor even took pictures of it when they were new so other clients would try it. I told him "No" I didn't recommend it. He said it look great. It does or it did. So I am stuck with the tops until I can afford something better. Jane

Dear Jane:

I really don't know if I have to laugh or cry hearing your report about the idea that tiles are made more durable than slabs because they have to go under foot traffic!!!!... As if it were possible to make tiles of a certain stone harder than the their slab counterpart!!!

Is there any limit to specific ignorance about stone displayed by certain stone industry operators?!...

That being said, your extensive "water staining" seems to be a clear case of malicious stone doctoring, which is a criminal activity infringing the consumer protection act.

Black "granite", whether tiles or slab, is not supposed to "water stain" at all **ever at all!**

If I were you I would demand your "knowledgeable" installer to replace your tiles at no charge, or else.

Of course, if you only complain and take it in the chin without reacting, this is not the place for you. We're here to help people, at no charge, who want to see their rights protected; but, without meaning to be rude, we have no time for quitters.

May I ask you now to please read and e-sign our Statement of Purpose at:
[http://www.marblecleaning.org/purpose.htm? :-\)](http://www.marblecleaning.org/purpose.htm? :-))

Ciao and good luck,

Maurizio Bertoli

www.marblecleaning.org "The **Only** Consumers' Portal to the Stone Industry Establishment!"