

Travertine

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Hello, I just got travertine tiles installed in my house. The tiles look dull. I've been mopping it to remove the grout haze, but it still doesn't shine. Do I need to polish the floor. What is a good product for newly installed travertine tiles. Thank you

Dear Jason:

Typically travertine tiles come in two main versions: either highly polished or hone-finished (dull or satin finish).

If you bought polished travertine tiles there's no reason why you should experience what you're experiencing.

The possibilities can be:

1. You still have a grout film on the surface of your stone. How to find out? Scrape one tile with a razor blade. If there is grout some of it will come off. If not, it is something else, such as a sealer.
2. The tile setter cleaned the tiles from the grout film with a grout remover. These kinds of products are acidic; and if this is the case, the surface of your tiles have been corroded (etched) by the grout cleaning agent. If that's the case, only a bona fide stone restoration contractor could bring your floor back to its pristine conditions by re-polishing it. (Stone is polished mechanically, by abrasion and friction, not by buffing a sealer onto it.)
2. You've been using a wrong cleaning agent to try to clean your stones and, once again, you etched them. Same solution as point 2. If instead, hopefully, it is the case 1. after you remove the worst with the razor blade, a product like MB-3 will finish the job.

May I ask you now to please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>
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Ciao and good luck,

Maurizio Bertoli

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