

STONE FIRE HEARTH STAIN

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Hi, I wonder if you could offer any advice? I had a new Porto Stone fireplace installed at the weekend and of course was thrilled to bits. I have several crystal candle holders which hold t lights and put one of these on the hearth, although did not light it. The base of the crystal seems to 'leak' or something and when I picked it up off the hearth today I was motified to see a brown ring stain on the stone hearth. help!! any suggestions how I can remove this would be most grateful. thanks

Dear Christina:

When it comes to stain removal, either you buy one of those expensive "Professional kits" (that no true professional ever uses!) at a stone retailer near you, or you can spend less money and get our comprehensive guidelines on how to remove stains by using inexpensive and far more effective means that you may already have in your household! Such impressive piece of literature will also tell you how to tell stains apart from "stains", and what to do about the latter! It does carry a small price tag, and you can order it by logging on at: <http://www.marblecleaning.org/literature.htm>. It's available in pay-per-download format and it's much cheaper than any kit on the market! Not to mention the little and much needed support you'd be giving to the cause " **your cause** - since every single penny of the cost of the article will be used to support it.

However, I must admit that the circumstances under which your staining happened are mighty unusual. Is there anything (a colored felt or something) under your crystal candle-holder? If so, any chance that it got wet somehow?... Just probing!

Also, will you please read and e-sign our Statement of Purpose by logging on at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Ciao and good luck,

Maurizio Bertoli

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