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We've just had Verde Butterfly counters installed in our kitchen. When our installer first put them in, we loved the look; it was exactly what we'd imagined. Then he applied what he said was a "sealer to enhance the color." I'm not sure if it was a sealer, or a color enhancer, in other words. Anyway...we don't like the "enhanced" color and preferred it before application of this product. Is there anything we can do? Thank you. Susan

Dear Susan:

No there's nothing that you can do. Only a professional could. The good news is that, most likely, it can be done. Verde Butterfly is very dense and the color-enhancer did have a chance do go very deep. If it did, forget it!

Now remember, it's never too early to think about the proper maintenance of your stone. *The issue of what you'll be doing day in and day out to your stone is far more important than its sealing* (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about it from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: http://www.marblecleaning.org/helpful-hints.htm, you will be able to get the short version of our maintenance guidelines at no charge. The full version of it – a 7-page document considered by many as an industry benchmark – is available in pay- per-download format in our Educational Literature section at: http://www.marblecleaning.org/literature.htm.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints― section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: http://www.marblecleaning.org/purpose.htm?

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Maurizio Bertoli

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