

Peacock Green Granite Countertops

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I just had peacock green countertops installed and there are two areas that are bothering me. Around one side of the sink, there is a five inch stretch of scratches. It is not noticeable. It looks almost like they were made by a brush and can only be seen when you tilt your head and the light hits it just right. They cannot be felt at all. My fabricator tried to buff and re-polish the area. He said he even used acid, but that the scratches are beneath the finish and since the slabs get to him already finished, he can't get down to it. Does this sound correct? Am I risking more damage if I get him or someone else to work on it deeper? Also, I chose a full bevel edge and by the seam where the two slabs meet along the edge the finish is less shiny than along the rest of the edge. This dull area is about about 1-2 inches across. Is it typical for the edge of a seam to vary from the rest of the edge? Again, am I risking more problems if I ask him to "work on it"? Susan
P.S. Love the MB5 and the MB13!

Dear Susan:

• He said he even used acid •

WOW!... acid on stone, huh! What was he planning to accomplish by doing that?... removing scratches with an acid?!?...

• but that the scratches are beneath the finish and since the slabs get to him already finished, he can't get down to it. Does this sound correct? •

Not only doesn't it sound correct, but it is a fact not correct! There's no finish on top of a granite slab. The finish is obtained mechanically by abrasion and friction, like gemstone; therefore any possible blemish that you may detect is part of the surface of the slab, not under anything. However, considering the particular position, it is virtually impossible to rectify the blemishes that you see, unless you have the faucets removed. After that, only an accomplished stone restoration contractor could pull it off. Is it really worth it, considering that you admit that you can barely see them, and only under special conditions?... It's your call, of course, but if it were my own countertop I would most likely leave it alone.

• Is it typical for the edge of a seam to vary from the rest of the edge? •

Not only is it not typical, but it is not acceptable, either.

• Again, am I risking more problems if I ask him to "work on it"? •

I would definitely insist at having that problem rectified. Your fabricator could not possibly do anything worse than it is now. and if he can't (amazing thought, ain't it?!...) then you will get a stone restoration contractor to do it for him at his cost.

May I ask you now to please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>
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Ciao and good luck,

Maurizio Bertoli

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