

Giallo Ornamental - water absorption? sealed?

Authored by: **Maurizio Bertoli** [mailto:mbstone.com]

Saved From: <https://marblecleaning.org/knowledgebase/article.php?id=698>

Hello, I just had Giallo ornamental installed in my kitchen. I am concerned because as soon as the counter comes into contact with water (it just needs seconds), it immediately changes to a darker colour. Luckily, it does quickly return to the natural colour. The company advised me that they did seal the stone? Is this possible since the stone is obviously absorbing water? Is this normal? Has my counter really been sealed properly or should I be complaining to the company? If it HAS been sealed properly, is there anything I can do to prevent the instant/temporary water absorption? I am completely freaked out that if something dark drops on it, it will permanently absorb that. What should I use? THANKS!

Dear Gail:

In the Helpful Hints section of our website at: <http://www.marblecleaning.org/helpful-hints.htm> you will find a free article about a good sealing job. Read it and you will know the facts and what to do.

But remember: ***The issue of what you'll be doing day in and day out to your stone is "as it should be intuitive" "vastly more important than its sealing"*** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: <http://www.marblecleaning.org/helpful-hints.htm>, you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 7-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: <http://www.marblecleaning.org/literature.htm>.

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Maurizio Bertoli

www.marblecleaning.org "The **only** Consumers' Portal to the Stone Industry Establishment!"