

Black Galaxy Haze

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My new blk galaxy tile countertops have a haze on them. You can use a razor blade and white film comes off. I do know that the installer put some kind of color enhancer polish on it after he installed it. I didn't like it because it left smears on the, so I tried to remove the majority of it with just a dry terry cloth towel. I would like to see if there is something that can be used to remove the haze? Joycee

Dear Joycee:

I don't know. I'm sure that there is something to remove whatever it is that they slapped on those tiles, but not knowing what it is exactly I have no idea what you should be using. Maybe a heavy-duty stone cleaner like MB-2, but it's just a guess thrown there. Your best bet is going back to the installer and demand that he takes care of his own mess. Norite (that is what BG is) can't take any sealer/color-enhancer or what-have-you in.

Now remember, it's never too early to think about the proper maintenance of your stone. **The issue of what you'll be doing day in and day out to your stone is "as it should be intuitive" vastly more important than its sealing** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: <http://www.marblecleaning.org/helpful-hints.htm> , you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 7-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: <http://www.marblecleaning.org/literature.htm> .

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

Maurizio Bertoli

www.marblecleaning.org "The **only** Consumers' Portal to the Stone Industry Establishment!"