

Marfil Tiles dulled and Scratched

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Hi Maurizio My beautiful pre-finished floors are dulled and scratched after 1 year, but only where we walk (not under radiators or under table or couch) there is mass confusion between the store and the professional they employ to do it. The store says do not use acid to strip them back and noone has mentioned honing. Can you help before I go out of my mind Thanks Evelyn

Dear Evelyn:

“The store says do not use acid to strip them back and none has mentioned honing.”

WOW! There's mass confusion alright! J What's to strip, if I can dare to ask?

The problem with your (once) polished marble tiles is that you folks have this nasty habit walking on them!! (LOL) Not to mention that, obviously, nobody ever taught you how to take care of them.

The continuous scratch patterns generated by foot traffic created that dull and unsightly wear and tear pattern.

What to do?

Your only option is to hire a bona fide stone restoration contractor who will lightly grind (hone) and re-polish your stone.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap “insurance premium” to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause “YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at:
<http://www.marblecleaning.org/helpful-hints.htm>. They're on the house!

Thank you.

Ciao and good luck,

Maurizio Bertoli

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