

red wine spill on marble...

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Help !!! We have had a disaster! Our kitchen shelf colapsed and smashed a bottle of red wine on our newly tiled (but unsealed) marble floor. Tiles have lost there shine and grout is black! to make it worse it's not covered by insurance!!! Help ?

Dear Andy:

And you call that a disaster?!â€ J

Even if you had your polished marble sealed (which is not technically possible in most cases), it would have etched (dulled) the surface of the stone just as well ans as rapidly.

As for the grout, it's easy to replace it.

Now it's left the damaged marble to take care of.

Your only option is to hire a bona fide stone restoration contractor who will lightly grind (hone) and re-polish your stone.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap â€œinsurance premiumâ€• to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause â€œ YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: <http://www.marblecleaning.org/helpful-hints.htm>. They're on the house!

Thank you.

Ciao and good luck, (and remember: it's not a disaster: it's only money! J)

Maurizio Bertoli

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