

Black Absolute problems

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Our black absolute "granite" bar countertop has several ring marks after one use (made margaritas) and our limestone bathroom countertops have etching and get staining from anything(?). The fabricator could not remove them in house. After reading your info, it seems I should ask for the countertops to be replaced. I refused honed granite after reading your site last year. Now I wish I'd never gone with absolute black or the limestone. The rest of the areas in the kitchen are tropical brown. What do you suggest as replacement? We paid our contractor a 27% upcharge and now he doesn't think this is a warranty issue. Are you willing to talk to my contractor/installer or testify as an expert witness for a fee. We just completed this renovation after 3 years of litigation against our builder for moisture intrusion damage. I'm heartbroken that we continue to get "taken". Kendra Goertzen

Dear Kendra:

As for the limestone, there's nothing that you can do about it: it's simply the "nature of the beast".

About the "black" "granite",

he doesn't think this is a warranty issue

He's absolutely right: it is not a warranty issue; it is rather a criminal issue, namely consumer fraud.

I'm not really in the mood to talk to your contractor/installer: "professionals" like that make me lose my temper real fast!

But I will be glad to talk to D.A. of your county (or your attorney, if you plan to have one " which is not necessary) if it is possible to talk to him or her over the telephone.

And, should the matter go where it belongs: in a court room, I will be glad to testify as an expert witness.

You won't even have to pay me any fee: just the traveling expenses. If you e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm> marblecleaning.org will take care of my professional fee, providing that you will allow it to use the ruling of the court for its promotional purposes.

The major problem " should we reach that point " will be to coordinate the timing: I'm extremely busy and I travel a lot; therefore we will have to work on the court date with either the court clerk or the prosecutor. It usually can be arranged.

Ciao and good luck,

Maurizio Bertoli

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