

Absolute Black Ghost Stains

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The surface of my Absolute Black (from Italy) counter tops are textured, which I think is a fired finish. The granite was originally color enhanced and sealed by the fabricator. By the time the sealer was dry, the surface was covered with white blotchy stains. The fabricator then cleaned the surface using (I think) some kind of chemical. He then applied StoneTech's color enhancer. I wouldn't let him seal it. After two months, I'm now getting the ghost stains back in my food preparation areas. After researching this in your Knowledge Base (wonderful resource!!) I'm wondering if some of the sealer remained behind, or perhaps I have a stone that was doctored. Do I need to remove everything from the surface of the stone and start again? Or can I just apply your MB6 on top of what's there? If I need to start over again, what products or chemicals should I use?

Dear Julie:

Only polished "black" granite gets doctored.

The problem that you have is quite simple: despite all the marketing hype put out from that company, their color enhancer leaves a lot to be desired: it is sensitive to acidic spills, like you have the opportunity to experience.

Unless you want to strip completely that product (your fabricator should do that, if you care for my opinion) and replace it with a color enhancer that's not sensitive to the acids commonly found in a kitchen, like MB-6, you will have to keep applying the original product every time you have a damage like you have now.

May I ask you now to please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm>?

Ciao and good luck,

Maurizio Bertoli

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