

Soft scrub damage to marble floor in bathroom

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My friend was attempting to be helpful and clean the black marble floor in the bathroom, however he used soft scrub and it has left dull a white bleach looking stain effect on the tiles. Numerous attempts to wash the floor have not made them look any better. Is there a way to fix this?

Dear Belinda:

That cleaning product did not stain your marble surface (a stain â€œ a true â€œ stain â€œ is always darker than the stained material): it rather etched (corroded) it and what you're looking at is not something that could be possibly cleaned off, but an actual surface damage that require professional intervention.

Your only option is to hire a bona fide stone restoration contractor who will lightly grind (hone) and re-polish your stone.

Now, you'd better watch out! I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may even have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.mbstone.com/literature/literature.htm>. It's available in pay-per-download format and I consider it a cheap â€œinsurance premiumâ€œ to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause â€œ YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: http://www.mbstone.com/HH_promo/helpful_hints.htm. They're on the house!

Thank you.

Ciao and good luck,

Maurizio Bertoli

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