Noche Travertine on patio

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Dear Maurizio, I just had Noche Travertine tiles installed around our pool (as the deck, not the coping). Following installation, cleaning and sealing, one of the workers came and must have scrubbed it with a metal brush because I saw metal brush bristles everywhere rusting on the new deck! Now it is all scratched. Two questions. First, should the installer come and hone out the scratches? Should he then reseal? Second, Does the travertine need regular sealing? Thank you so much!

Dear Iman:
" First, should the installer come and hone out the scratches? ―
They should. But I highly doubt that they'd know how to do it. I never met an installer that knows how to grind and hone a stone floor. I believe that your only option will end-up to be the hiring of a stone restoration professional.
" Should he then reseal? ―
Nope.
" Second, Does the travertine need regular sealing? ―
Not outdoors it doesn't!
No stone should ever be sealed when installed outdoors on grade. The Coliseum in Rome is made of travertine. It is there from 2000 plus years. Do you really think that they ever seal it?! J
Besides, what kind of "protection― do you expect from a sealer for stone? Allow me to answer that for you: None whatsoever!
The impregnator will only slow down the stone's natural osmosis with possible negative consequences that will be beyond anybody's control.
May Lask you now to please read and e-sign our Statement of Purpose at: http://www.marblecleaning.org/purpose.htm

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Ciao and good luck,

Mauri z io Bertoli