

scratched new marble floor

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Hi, our installer laid the crema nova floor before tiling the walls. The highly polished floor has now become scratched with tiny surface scratches and a couple that look whiteish and I can feel with my finger nail. He is assuring us that he can get their finish like new. Can he? The marble was like glass. Bev

Dear Bev:

It is possible to fix your scratches, of course; but the tile setter doing it?...

Unless he's also a proficient stone restoration contractor, there are only two chances to that: now way and no how!!

And, if he plans to bring in a stone restoration contractor, don't let them do a thing unless you check them out first.

Fro good reasons I consider stone refinishing as the very pinnacle of all the activities related to stone from a professional point of view. Unfortunately, there are a lot of quacks on the loose out there! You get one of those, and you may have to kiss your stone bye-bye!

How could you tell a champ from a chomp? Could you trust the recommendation of your local stone distributor, or contractor, or your interior decorator? Hardly!

We have available a very comprehensive article on how to select a *bona fide* stone restoration contractor, which will give you all the intelligence you need to make a competent choice. It does carry a small price tag, and you can order it by logging on the Educational Literature section Of our website at: <http://www.marblecleaning.org/literature.htm>. It's available in pay-per-download format and I consider it a cheap "insurance premium" to pay when there are thousands of \$ involved! Not to mention the little and much needed support you'd be giving to the cause " YOUR cause, since every single penny of the cost of the article will be used to support it.

Also, will you please read and sign our **Statement of Purpose** at: <http://www.marblecleaning.org/purpose.htm>? By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with you will be rendering everybody a valuable service!

Moreover, do take advantage of the plethora of FREE Helpful Hints available at: <http://www.marblecleaning.org/helpful-hints.htm>. They're on the house!

Thank you.

Ciao and good luck,

Mauri z io Bertoli

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