

# Spots/Mysterious in Nero bianco granite

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Dear Maurizio, If only we had found your site before we had our kitchen countertops installed! I found you as I searched for answers on what is wrong with our new nero bianco granite countertop. Our contractor coated it with two coats of "Superior Enhance and Seal for Granite and Marble." It still water spots and even more odd, is a permanent "wet" looking ring around the newly installed sink. From reading your answers, I suspect several things - a Ph reaction, not real granite, unnecessary sealing? Please advise or steer toward Knowledge Base or info for purchase. Thank you SO MUCH!!! Angela

Dear Angela :

About what you called the water spots you should be more detailed in describing them to me: do they look darker than the rest of the stone or do they look just duller? Why on earth did you contractor apply a color enhancer instead of a regular impregnating sealer?...

About the darker shade by the faucet, there are two possibilities: A) The faucet was set with Plumber's putty and now it's bleeding to the surface. B) There's a small leak in the hardware within the stone and the water is darkening it. Depending on the real nature of the problem the solution are going to be different, but your fabricator should know how to deal with either one.

If not, get back to me with the answer as to which one of the two possibility it is.

Now remember, it's never too early to think about the proper maintenance of your stone. ***The issue of what you'll be doing day in and day out to your stone is "as it should be intuitive" vastly more important than its sealing*** (if and when possible and/or advisable) and it's all too often neglected. As you can tell by reading many of this site's postings, you're not likely to get good information about routine care from your dealer or installer. Don't become another statistic! By logging into the Helpful Hints section of our website at: \_\_\_\_\_

[http://www.mbstone.com/HH\\_promo/helpful\\_hints.htm](http://www.mbstone.com/HH_promo/helpful_hints.htm) , you will be able to get the short version of our maintenance guidelines at no charge. The full version of it "a 7-page document considered by many as an industry benchmark" is available in pay-per-download format in our Educational Literature section at: \_\_\_\_\_  
<http://www.mbstone.com/literature/literature.htm> .

And remember, every single penny of the cost of the literature will be used to support this site and its cause: **your** cause.

While you are in the "Helpful Hints" section, do spend some time reading all of the interesting FREE articles you'll find in there!

Finally, keep in mind that we need your support to help us helping you!

Will you please read and e-sign our Statement of Purpose at: <http://www.marblecleaning.org/purpose.htm?>

By spreading the word about this valuable site among your friend & family and the stone trades' people you've been dealing with, you will be rendering everybody a valuable service!

Thank you

Ciao and good luck,

[www.marblecleaning.org](http://www.marblecleaning.org) â€” The **only** Consumers' Portal to the Stone Industry Establishment!